# Senior Educational Developer/Learning Consultant: Characteristics, Skills, Knowledge, and Abilities

# nostly developed to an erson is fully developed to an elevel demonstrating good advanced level demonstrating and duties. Person is fully developed to an advanced level demonstrating high levels of confidence for role and duties.

retson is developing to a most satisfactory level demonstrat increasing confidence for role duties.

Person is beginning to develop at a basic level demonstrating some confidence for role and duties.

# **ATTRIBUTES AND QUALITIES (BE)**

### Commitment to Improving Self

Demonstrates Self-Awareness Engages in Self-Regulation Activities Learning and Continuous Growth Commits to Professional Development Embraces Lifelong Learning Activities Open to Criticism Adaptable

### Professional Conduct

Respectful Humble

Inclusive in Interactions and Communications

Team Player, Collaborative

Tolerance for Uncertainty Though Patience and Persistence

Institutional and Department Fit

Professional Conduct in Workplace

Passionate about Enhancing Teaching and Learning in PSE

Exhibits Diplomacy, Trust and Empathy

# **Management of Work Duties**

Takes Initiative

Manages Time to Get Work Done

High Quality Work

**Demonstrates Creativity and Innovative Practices** 

Open and Receptive to New Experiences

Independent, Reliable, Self-Sustaining

Leader

# **KNOWLEDGE, SKILLS AND ABILITIES (KNOW)**

Broad Knowledge of Curriculum Development and Design Theory

### Teaching and Learning

Breadth and Depth of Teaching, Learning and Technology Literature
Strong Repertoire of Teaching and Learning Skills, Knowledge and Abilities
Current Research in Teaching, Learning and Technology
Well-Composed Philosophy of Teaching and Learning
Formal Education in Pedagogy
Strong Set of Abilities and Skills in both Quantitative and Qualitative Research
Educational Leadership Abilities

# **Educational Development**

Strong Grasp of Principles and Practices of Educational Development
Solid Understanding of Organizational Culture, Behaviour and Challenges
Well-Developed Technology Competencies
Undertakes Frequent Reflective Practice with Critical Reflections
Strong Philosophy of Educational Development

### **Facilitation and Change Management**

Broad Skills in Principles and Practices of Change Management Well-Honed Listening Skills

Peer Mentor/Coach and Role Model for Other Developers

**Effective Questioning Skills** 

Facilitating Effective Sessions including Longer Series, Courses, Institutes Well-Versed in Team Building Processes

Applies, Models and Teaches Others Conflict Resolution/Mediation Skills

# **Planning and Project Management**

Prioritizes Tasks and Duties to Meet Needs
Strong Repertoire of Planning and Project Management Skills
Critically Thinks and Problem Solves
Skills in Outreach and Marketing of Offerings

# **APPLICATIONS OF LEARNING (DO)**

### Teaching and Learning

Well-Respected Educator from 7+ Years of Experiences in Post-Secondary Education Models Successful Implementation of Many Instructional Strategies
Designs Pedagogically-Sound Courses; Assists Faculty Designing Similar
Knowledge of Science of Learning and Regulates Own Learning
Selects and Uses Appropriate Teaching Strategies for Conditions/Student Learning
Has Excellent Pacing and Timing of Facilitation and Teaching; Smooth and Effortless
Leads and Models Scholarly Teaching and Learning Activities About Own Practice
Well-Developed Teaching Portfolio; Serves as a Model for Faculty

# **Educational Development**

Engages in All Levels of Pedagogy Support Requests and Consultations
Engages in All Levels of Technology Support Requests and Consultations
Well-Developed Educational Development Portfolio; Serves as a Model for Others

### **Facilitation and Change Management**

Facilitates, Connects and Consults with Faculty, Students and Administration
Facilitates Change through Educational Development Across the Institute
Communicates Effectively; Models and Shares Strategies with Others
Designs Accessible Materials; Models for Faculty How to Present Materials
Supports Change through Employing Principles of Change Management
Models How to Work Well Within Organizational Culture; Plays Role within Institution
Builds Teams and Manages Them, Models and Trains Others

### Planning and Project Management

Independently Plans and Implements Activities, Tasks and Work Duties
Leads/Manages All Sizes of Projects, Manages Performance and Assessment
Solves III-Defined Problems Independently
Markets and Promotes Offerings in Variety of Ways
Applies Program Development and Evaluation Strategies

Areas to Gather Evidence: Reflections and Narratives (Blogs, Posts, Stories, Video Summaries, Writing); Project Documents; Letters of Recommendation; Peer Reviews or Peer Assessments of Presentations; Session or Workshop Evaluations; Testimonials, Professional Development Plans, Communities of Practice/Learning Circles Feedback, Evidence of Trying New Things; Creative Endeavours, Book or Chapter Summaries/Synopses; Collaborations with Others/Groups; Professional Learning Networks; Conferences/Sessions/Course Documents or Listing of Participation; Published Research; Promotional Material Development; Feedback from Supervisors; Handouts Developed For Sessions: Application of Theory to Practice; Feedback from Consultees; Participation Listing of Committee Involvement; Contributions to Educational Blogs/Newsletters; And So Many More Ways to Demonstrate Your Learning



Liesel Knaack, Fall 2016 Attribution: Significant additions and changes to a similar chart found in McDonald, J., Kenny, N., Kustra, E., Dawson, D., Iqbal, I., Borin, P., & Chan, J. (2016). Educational Development Guide Series: No. 1. The Educational Developer's Portfolio. Ottawa, Canada: Educational Developers Caucus. Educational Development Guide No. 1 is licensed under a Creative Commons Attribution 4.0 International License. Available for free from https://www.stlhe.ca/resources/educational-development-resources/educational-development-guides/